

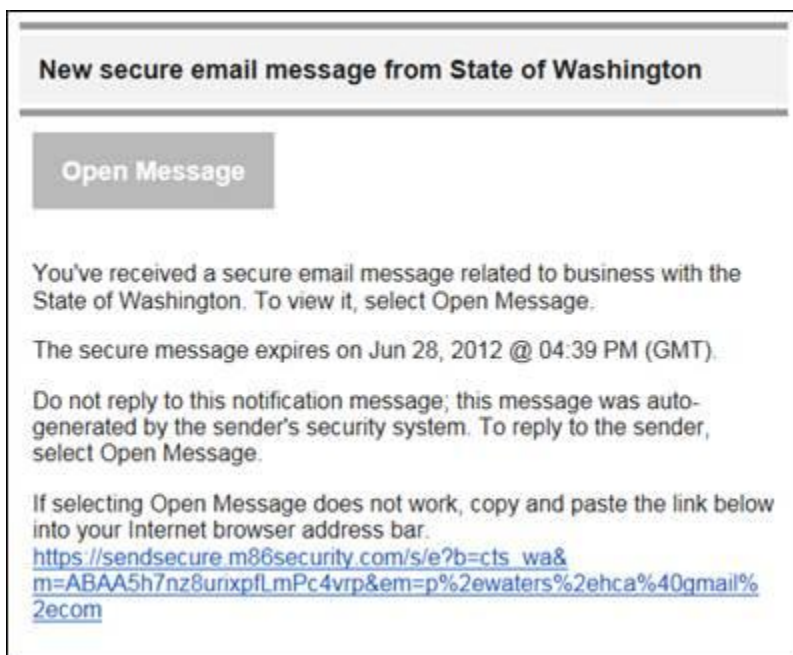
2012 Fact Sheet:

A new secure encryption for email

How will this affect our external customers?

External customers/business partners will receive an e-mail notification from the State of Washington Secure Email Portal informing them that there is a secured message waiting for them.

It will look like this one...



Once the recipients click on the "Open Message" button, they will be taken to the new registration page. Their email address will automatically be filled in. They just need to enter a password that meets the requirements. The password rules are posted on the bottom of the registration page.



Register Account

Enter your email address and a password to register and begin sending and receiving secure messages.

Email Address:

TestUser@gmail.com

Password:

Re-enter Password:

Cancel

Register

Password Rules

Passwords must be at least 10 characters in length, and meet all of the following conditions:

- Contain a number
- Contain both uppercase and lowercase letters
- Contain at least one special character, such as: ~!@#\$%^&
- The new password cannot include your name, email, or be a complete word. [More password hints.](#)

For customer support, email the [Washington State Consolidated Technology Services \(CTS\) service desk](#) or call 888-241-7597; TTY at 800-833-6388.
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Once this is done, they will click the Register button and be routed to their secure messages.



Inbox

Address

Compose

Drafts

Refresh

Delete

p.waters.hca@gmail.com

Sign Out

You have one new message.

Select	From	Subject	Date
<input type="checkbox"/>	semail1@hca.wa.gov	Testing SSN	May 15, 2012 8:11 AM
<input type="checkbox"/>	semail1@hca.wa.gov	[Secure] No SSN or UMP	May 14, 2012 7:57 AM
<input type="checkbox"/>	semail1@hca.wa.gov	[Encrypt] No SSN or UMP	May 14, 2012 7:56 AM
<input type="checkbox"/>	semail1@hca.wa.gov	test	May 8, 2012 2:59 PM
<input type="checkbox"/>	semail1@hca.wa.gov	[Secure] test with no SSN or UMP	May 8, 2012 2:40 PM
<input type="checkbox"/>	semail1@hca.wa.gov	[Do Not Encrypt] SSNs & UMPs	May 8, 2012 2:39 PM

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